

## Risk Management Tools Framework



Event Timing or Phase	Before	During	After
<b>Primary Aim</b>	PREVENT	MITIGATE or ADDRESS	LEARN
<b>How to Accomplish</b>	Identify, analyze, respond, evaluate	Have a plan; make sure the patient (and others) are safe	Report, disclose, analyze, communicate, revise
<b>Sample Tools</b>	Likelihood VS Impact Matrix <i>(Coming Soon)</i>	<a href="#"><u>Canadian Patient Safety Institute (CPSI) Disclosure Guidelines</u></a>	<a href="#"><u>Root Cause Analysis</u></a>
	<a href="#"><u>Failure Mode Effects Analysis (FMEA) or factor analysis</u></a>	<a href="#"><u>SBAR - Situation, Background, Assessment, Recommendation</u></a>	<a href="#"><u>The 5 Whys</u></a>
	Plan Do Study Act (PDSA) Cycles	Pandemic/Emergency Response Plans	Incident Reporting Tools
	Strengths Weaknesses Opportunities Threats (SWOT) Analyses	Policies, procedures, flowcharts	Debriefing Sessions
	Patient/provider surveys, performance reviews, clinical audits and inspections		Fishbone Diagrams