

Fair Registration Practices Report

Physiotherapists (2016)

The answers seen below were submitted to the OFC by the regulated professions.

This Fair Registration Practices Report was produced as required by:

- the Fair Access to Regulated Professions and Compulsory Trades Act (FARPACTA) s. 20 and 23(1), for regulated professions named in Schedule 1 of FARPACTA
- the Health Professions Procedural Code set out in Schedule 2 of the Regulated Health Professions Act (RHPA) s. 22.7 (1) and 22.9(1), for health colleges.

Index

1. Qualitative Information
2. Quantitative Information
3. Submission

1. Qualitative Information

a) Requirements for registration, including acceptable alternatives

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

b) Assessment of qualifications

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

c) Provision of timely decisions, responses, and reasons

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

d) Fees**i. Describe any improvements / changes implemented in the last year.**

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

e) Timelines**i. Describe any improvements / changes implemented in the last year.**

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

f) Policies, procedures and/or processes, including by-laws**i. Describe any improvements / changes implemented in the last year.**

The College is in the process of reviewing all policies, procedures and processes as it relates to registration. The overall intent to streamline and avoid duplication of process from our 3rd party examination provider as well as to ensure all policies and processes are congruent with legislation. The roll-out will begin in April 2017, with changes to our Provisional Practices application and supervisor roles and other application redevelopment, website changes etc.will follow.

ii. Describe the impact of the improvements / changes on applicants.

We anticipate that this will have a positive effect on applicants ability to complete forms as well as timely submission once they meet the entry-to-practice requirements.

iii. Describe the impact of the improvements / changes on your organization.

This will ensure our College is meeting or exceeding the requirements of legislation. We will be implementing this review into a 3 year cycle to ensure our registration practices are meeting or exceeding the measurements of the legislation.

g) Resources for applicants**i. Describe any improvements / changes implemented in the last year.**

We are currently working on redeveloping all of resources at registration. The roll-out begins April 2017.

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

h) Review or appeal processes**i. Describe any improvements / changes implemented in the last year.**

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

i) Access to applicant records**i. Describe any improvements / changes implemented in the last year.**

The College ensures that former members who apply for a certificate of registration do not need to provide in their application any documents (that haven't expired) that they previously submitted to the College. We ensure this by providing the list of documents to the applicants. We also return copies of documents to applicants who have withdrawn their application to the College so they can reuse the documents on their next application once they have met the entry-to-practice requirements (example: passed clinical portion of exam).

ii. Describe the impact of the improvements / changes on applicants.

This ensures applicants do not have to track down documents or get documents notarized that were previously reviewed by the College. It also ensures a timely review of documents as the previous submission of documents would have already been reviewed. This improvement seems to impact mostly Internationally Trained applicants.

iii. Describe the impact of the improvements / changes on your organization.

This process not only ensures no applicants are left sitting in our cue, as the return of documents indicates the file is closed and is more clear communication with applicants. It also cuts down the review time if we previously reviewed the documents for meeting certain entry-to-practice requirements.

j) Training and resources for registration staff, Council, and committee members

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

k) Mutual recognition agreements

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

l) Other (include as many items as applicable)

i. Describe any improvements / changes implemented in the last year.

No changes this year

ii. Describe the impact of the improvements / changes on applicants.

No changes this year

iii. Describe the impact of the improvements / changes on your organization.

No changes this year

Describe any registration-related improvements/changes to your enabling legislation and/or regulations in the last year

No changes this year

[BACK TO INDEX](#)**2. Quantitative Information****a) Languages**

Indicate the languages in which application information materials were available in the reporting year.

Language

Yes/No

English Yes

French N/A

Other (please specify)

Additional comments:

french will be provided if requested, none to date

b) Gender of applicants

Indicate the number of applicants in each category as applicable.

Gender	Number of Applicants
--------	----------------------

Male	242
------	-----

Female	391
--------	-----

None of the above	0
-------------------	---

Additional comments:

c) Gender of members

Indicate the number of members in each category as applicable. Select the option that best corresponds to the terminology used by your organization.

Gender	Number of Members
--------	-------------------

Male	2305
------	------

Female	6502
--------	------

None of the above	0
-------------------	---

Additional comments:

d) Jurisdiction where applicants obtained their initial education

Indicate the number of applicants by the jurisdiction where they obtained their initial education¹ in the profession or trade.

Ontario	Other Canadian Provinces	USA	Other International	Unknown	Total

340	44	22	India 156 Philippines 16 U.K. 15 Egypt 12 Pakistan 10 Brazil 2 Ireland 1 China 3 Jamaica 1 Brazil 3 Chile 2 Belgium 1 France 1 Germany 1 Netherlands 1 Portugal 2 Total 227	0	633
-----	----	----	---	---	-----

¹ Recognizing that applicants may receive their education in multiple jurisdictions, for the purpose of this question, include only the jurisdiction in which an entry-level degree, diploma or other certification required to practice the profession or trade was obtained.

Additional comments:

e) Jurisdiction where applicants who became registered members obtained their initial education

Indicate the number of applicants who became registered members in the reporting year by the jurisdiction where they obtained their initial education¹ in the profession or trade.

Ontario	Other Canadian Provinces	USA	Other International	Unknown	Total
338	44	22	India 152 Philippines 15 U.K. 15 Brazil 2 Pakistan 10 Ireland 1 China 2 Portugal 2 Netherlands 1 Germany 1 France 1 Egypt 12 Chile 2 Belgium 1 Total 217	0	621

¹ Recognizing that applicants may receive their education in multiple jurisdictions, for the purpose of this question, include only the jurisdiction in which an entry-level degree, diploma or other certification required to practice the profession or trade was obtained.

Additional comments:

f) Jurisdiction where members were initially trained

Indicate the total number of registered members by jurisdiction where they obtained their initial education¹ in the profession or trade.

Ontario	Other Canadian Provinces	USA	Other International	Unknown	Total
---------	--------------------------	-----	---------------------	---------	-------

			India 722		
			U.K. 302		
			Philippines 162		
			Australia 88		
			Iran 85		
			China 93		
			Poland 73		
			Ireland 40		
			Pakistan 36		
			S. Africa 29		
			Netherlands 30		
			Netherlands 27		
			Egypt 32		
			Colombia 20		
			Brazil 17		
			Jamaica 15		
			Sri Lanka 13		
			Bulgaria 10		
			Israel 8		
			New Zealand 8		
			Argentina 5		
5987	762	199	Hungary 5	0	8807
			Germany 3		
			Lebanon 2		
			Nigeria 3		
			S Arabia 2		
			Finland 3		
			France 3		
			Turkey 3		
			Ukraine 3		
			Chile 2		
			Jordan 2		
			Peru 2		
			Slovenia 1		
			Switzerland 2		
			Bangladesh 1		
			Bolivia 1		
			Croatia 1		
			Czech Republic 1		
			Norway 1		
			Sweden 1		
			Uruguay 1		
			Venezuela 1		
			Total 1859		

¹ Recognizing that applicants may receive their education in multiple jurisdictions, for the purpose of this question, include only the jurisdiction in which an entry-level degree, diploma or other certification required to practice the profession or trade was obtained.

Additional comments:

g) Applications processed

Indicate the number of applications your organization processed in the reporting year:

Jurisdiction where applicants were initially trained in the profession (before they were granted use of the protected title or professional designation in Ontario)

from January 1 st to December 31 st of the reporting year	Ontario	Other Canadian Provinces	USA	Other International	Unknown	Total
New applications received	340	44	22	217	0	623
Applicants actively pursuing licensing (applicants who had some contact with your organization in the reporting year)	12	0	0	14	0	26
Inactive applicants (applicants who had no contact with your organization in the reporting year)	0	0	0	0	0	0
Applicants who met all requirements and were authorized to become members but did not become members	0	0	0	0	0	0
Applicants who became FULLY registered members	338	44	21	217	0	620
Applicants who were authorized to receive an alternative class of licence ³ but were not issued a licence	0	0	0	0	0	0
Applicants who were issued an alternative class of licence ³	0	0	0	0	0	0

¹ An alternative class of licence enables its holder to practice with limitations, but additional requirements must be met in order for the member to be fully licensed.

Additional comments:

h) Classes of certificate/license

Indicate and provide a description of the classes of certificate/license offered by your organization.

You must specify and describe at least one class of certificate/license (on line a) in order for this step to be complete.

#	Certification	Description
a)	Independent Practice Certificate of Registration	The College's general registration category which allows a physiotherapist to practise independently in any area of physiotherapy practice.
b)	Provisional Practice Certificate of Registration	Description (b)

		An individual has completed all educational requirements and passed the written component of the qualifying exam. They must be registered for the next available clinical component of the exam. Provisional Practice certificate holders must be monitored by an Independent Practice certificate holder with at least 2 years of experience.
		Description (c)
c)	Courtesy Certificate of Registration	Short-term registration category for physiotherapists from another regulated jurisdiction to come to Ontario to participate in a specific event.

Additional comments:

i) Reviews and appeals processed

State the number of reviews and appeals your organization processed in the reporting year (use only whole numbers; do not enter commas or decimals).

Jurisdiction where applicants were initially trained in the profession (before they were granted use of the protected title or professional designation in Ontario)

from January 1 st to December 31 st of the reporting year	Ontario	Other Canadian Provinces	USA	Other International	Unknown	Total
Applications that were subject to an internal review or that were referred to a statutory committee of your governing council, such as a Registration Committee	7	1	1	5	0	14
Applicants who initiated an appeal of a registration decision	0	0	0	0	0	0
Appeals heard	0	0	0	0	0	0
Registration decisions changed following an appeal	0	0	0	0	0	0

Additional comments:

j) Paid staff

In the table below, enter the number of paid staff employed by your organization in the categories shown, on December 31 of the reporting year.

When providing information for each of the categories in this section, you may want to use decimals if you count your staff using half units. For example, one full-time employee and one part-time employee might be equivalent to 1.5 employees.

You can enter decimals to the tenths position only. For example, you can enter 1.5 or 7.5 but not 1.55 or 7.52.

Category	Staff
Total staff employed by the regulatory body	26

Staff involved in appeals process	2
Staff involved in registration process	3.5

Additional comments:

[BACK TO INDEX](#)

3. Submission

I hereby certify that:

Name of individual with authority to sign on behalf of the organization:

Shenda Tanchak

Title:

Registrar

Date:

2017/02/28

[BACK TO INDEX](#)