

Perspectives



May 2023 | www.collegept.org | info@collegept.org

Welcome to the May edition of Perspectives.

National Physiotherapy Month is an important time to reflect on the contributions of physiotherapists and physiotherapist assistants (PTAs) who support the health care system. It is also a time to recognize and thank the hundreds of physiotherapists who support the work of the College in the roles of Council members, committee members, examiners, assessors, advisors and coaches.

As we welcome Craig Roxborough, our new Registrar & CEO to the College, we will continue to create opportunities for engagement and consultation as we support the profession in its work.

Craig officially joined the College on May 23, 2023. He is looking forward to connecting with registrants and other stakeholders as he gets settled in his role. Stay tuned for his first introduction as Registrar & CEO in next month's Perspectives.

Sincerely,



Anita Ashton
Deputy Registrar & COO

New Blog: Managing Inappropriate Behaviour

Physiotherapists are responsible for setting professional boundaries with patients when it comes to appropriate behaviour in the clinical setting. Boundaries help patients feel safe, but they also help protect the physiotherapist and other clinic staff.

On the other hand, managing inappropriate behaviour from patients can be stressful and uncomfortable. While physiotherapists must always maintain professional boundaries with their patients, they should not tolerate verbal abuse or threats of physical violence.

Be sure to read our new blog for tips for managing inappropriate behaviour.

[Read the Blog](#)

Privacy Webinar: Recording and Resources Available

We recently held our second webinar with health lawyer and privacy expert Kate Dewhirst. The webinar covers a variety of topics including:

- The circle of care and working with Ontario Health Teams
- The role of Health Information Custodians
- Consent and capacity
- Privacy and social media

Watch [the recording](#) to learn more about privacy requirements and considerations for regulated health professionals. The resources that Kate talks about are posted on the webinars page of the College website.

[College Webinars](#)

Case of the Month: A Different Version of Events

The College occasionally investigates complaints where the patient and the physiotherapist have very different opinions of what happened.

In a new Case of the Month, we explore what happens when a patient feels like they experienced discrimination and were wrongly discharged from physiotherapy care, while the physiotherapist presented a very different version of events.

This case is a great example of how miscommunication can cause a patient to perceive a situation in a certain way. It's also an excellent reminder of a physiotherapist's responsibilities when discharging a patient.

[Read the Case](#)

Ontario Clinical Exam Updates

The first virtual administrations of the Ontario Clinical Exam (OCE) will be June 10 and 11, 2023. There are more than 500 candidates scheduled for upcoming exams.

Watch our recent YouTube videos to learn more about the requirements and expectations for the new virtual exam:

- [Candidate Technology Requirements Overview](#)
- [Room Set Up Requirements Overview](#)

We also hosted a live webinar on May 24 to answer questions about the OCE. A recording of the webinar is now available for anyone who is interested in learning more about the virtual exam.

- [Answering Your Questions About the Ontario Clinical Exam](#)

If you have any questions about the OCE, please contact exam@collegept.org.

[More About the OCE](#)

Physiotherapists have certain responsibilities when leaving a job, going on temporary leave (like parental leave), or retiring.

The Leaving a Practice Checklist has all of the professional obligations that you should consider, including:

- Reminding your employer that your name and registration number can no longer be used.
- Ensuring that you have liability insurance that meets the College's requirements.
- Making sure there is a plan in place for patients who need ongoing care.

If your services are billed to third-party payers, you can notify insurance companies of a change in your practice location. The Canadian Life and Health Insurance Association (CLHIA) has an [online tool that allows you to email all insurers](#) with the click of a button.

This is a great way to protect your registration number, and make sure that insurance companies know that no claims should come from your previous employer after a specific date.

Review the checklist for a complete list of considerations when leaving a practice.

Leaving a Practice Checklist

Practice Advice Question

What is "tail insurance" and why is it important for retired physiotherapists to have this coverage?

[Get the Answer](#)

Myth vs Fact

Failure to maintain adequate charts according to the College's standard is considered professional misconduct.

Is this a myth or a fact?

[Find Out](#)



Collaborative Care Standard

It's important for physiotherapists to work effectively with others to provide inter-professional care.

PTs are responsible for identifying practice situations that may benefit from a collaborative care approach. If a physiotherapist believes that a patient requires services from another health provider, the physiotherapist must make the appropriate referral.

Advice from the Practice Advisors when it comes to collaborative care:

Stop: Dismissing the importance of collaboration in providing comprehensive care to patients.

Start: Collaborating with other healthcare providers to provide comprehensive and coordinated care to patients.

This may include other PTs, registered massage therapists, occupational therapists, family physicians etc. The physiotherapist must take reasonable steps to understand what other care the patient is receiving and ensure that the physiotherapy treatment is compatible with the care provided by other service providers.

Be sure to review the complete Standard and call the Practice Advisors at 1-800-583-5885 (extension 241) if you're looking for additional guidance.

[Read the Standard](#)

Follow the College on Instagram

We're on Instagram! Be sure to follow our new account [@collegeofptsont](#) to stay up to date on important updates, information, and other PT content.

We look forward to connecting with you there.

[Follow Us](#)

College of Physiotherapists of BC: Looking for Pilot Testers for New Learning Module

Our colleagues at the College of Physiotherapists of British Columbia have developed a new Documentation (Record Keeping) E-Learning Module and they are looking for registered physiotherapists or final year PT students to test the module.

If you are interested in helping, please complete the recruitment survey at the link below. You must complete the recruitment survey by June 1, 2023.

All pilot testing must be completed by June 23, 2023. If you have any questions about this project, please contact Kathy Davidson at the College of Physiotherapists of BC by email at kdavidson@cptbc.org.

[Recruitment Survey](#)



The logo features the word "Welcome" in a large, blue, cursive script font. Below it, the words "New Registrants" are written in a smaller, blue, sans-serif font.

The College would like to welcome our newly registered physiotherapists.

[View the List](#)

Questions? Ask the Advisor

Free, Confidential Advice Available for the Public and
Practice Advice for Physiotherapists

Call 1-800-583-5885 ext. 241 or 647-484-8800
or email advice@collegept.org

Comments or questions related to Perspectives?
Get in touch at communications@collegept.org or 1-800-583-5885 ext. 234.

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