

February 2024 | www.collegept.org | info@collegept.org

Hello Lisa,

Welcome to the February edition of Perspectives.

In this newsletter you'll find details about an upcoming webinar that we're hosting in partnership with the Ontario Physiotherapy Association, important updates regarding privacy requirements for regulated health professionals, a selection of resources in recognition of Black History Month, and friendly reminders to complete annual renewal and PISA by March 31.

You'll also find a link to my latest Registrar's Blog where I chat a bit more about data collection and the important feedback that we received from the profession when we circulated proposed by-law changes around mandatory data collection in the fall of 2023. Ultimately, your feedback highlighted that we didn't have things quite right and more work needed to be done. My blog will share a bit more information about our response to your feedback and shed some light on where we go from here.

Thank you to everyone who took time to share their thoughts on those by-law changes. Let's keep these important conversations going.

All the best,

Craig Roxborough Registrar and CEO

# New Registrar's Blog: Data Collection and EDI

In this edition of the Registrar's Blog, Registrar and CEO Craig Roxborough provides an update on mandatory data collection, the valuable feedback we received during the bylaw consultation period, and the role data collection plays in fulfilling our commitment to equity, diversity and inclusion (EDI).

Be sure to read the blog to learn more about this journey.

## Read the Blog



# Free Webinar in Partnership with OPA

The College is partnering with the Ontario Physiotherapy Association (OPA) to host a free webinar on **Tuesday, March 5 from 6 to 7 p.m.** 

Nitin Madhvani (College Council President), Craig Roxborough (Registrar and CEO) and Mary-Catherine Fraser Saxena (Practice Advisor) will chat about the new national standards, ongoing work and education in equity, diversity and inclusion, and how the College works with physiotherapists and system partners to protect the public interest.

We hope you can join us!

Learn More and Register

# Recognizing Black History Month



February is Black History Month. In recognition of this year's theme, "Black Excellence: A Heritage to Celebrate; a Future to Build," we celebrate the contributions of Black Canadians to the profession of physiotherapy. We also acknowledge the longstanding issues of systemic racism in healthcare.

To learn more about Black History Month and anti-Black racism in our healthcare system, please review these resources:

- The Pervasive Reality of Anti-Black Racism in Canada
- <u>CCDI Racism and Anti-Black Racism Educational Resources</u>
- <u>Perspectives of Racialized Physiotherapists in Canada on Their Experiences with Racism</u> in the Physiotherapy Profession

- Black Health Alliance for Healthier Communities
- Black Healthcare Professional Network

# Case of the Month: Cancellation Frustration

When providing physiotherapy care to a minor, a physiotherapist must first identify if the patient has the capacity to provide consent or identify a substitute decision maker to act on the patient's behalf.

But what happens when there's an unexpected issue with custody, and a disagreement between the patient's two legal guardians?

In a new, no action Case of the Month, we'll look at how one PT handled the dispute by establishing consent, and using proper documentation and communication.

Read the Case



# Featured Standard: Record Keeping

Clinical records must be well organized, understandable, and accurate.

Physiotherapists must maintain clinical records that include the rationale for the care they provided. Good record keeping helps improve patient safety and contributes to better health outcomes.

## Advice from the Practice Advisors when it comes to record keeping:

**Stop**: Rushing to complete your patient records. Examples of poor record keeping habits include missing important details about patient care, incomplete clinical notes on assessments and treatment plans, and using unprofessional language.

**Start**: Scheduling time to complete your patient records. Make sure your clinical records contain facts, evidence-based treatment and outcome measures. This will allow you and others to track the patient's past and current status, determine future care needs, give evidence of the care provided, and collaborate when providing care.

Be sure to review the Record Keeping Standard on the College website, and call the Practice Advisors at 1-800-583-5885 ext. 241 if you have questions.

## **Practice Advice Question**

What factors should a physiotherapist consider before providing care to a patient under the age of 18?

#### Get the Answer

## Myth vs Fact

Before working with a team of three physiotherapist assistants (PTAs), the PT must document patient consent and the names of each PTA involved in the patient's care.

Is this a myth of a fact?

Find Out

## Important Privacy Updates from the IPC

Increased fines for PHIPA violations

As of January 1, 2024, the Information and Privacy Commissioner of Ontario (IPC) has <u>increased fines for serious violations</u> of the <u>Personal Health Information Protection Act (PHIPA)</u>. Individuals can face fines up to \$50,000, while organizations can be fined up to \$500,000.

If you are the designated Health Information Custodian (HIC), follow these steps in the event of a breach:

- Evaluate the breach based on information sensitivity, incident scale, and shared responsibility.
- Inform affected individuals about the breach.
- Notify the College if an employee or agent involved in the breach faces termination, suspension, or disciplinary action.

As always, the Practice Advisors are here to answer your questions. They can be reached at <u>advice@collegept.org</u> or 1-800-583-5885 ext. 241.

Privacy

#### Deadline to Submit Annual Statistics to the IPC is March 1

Health Information Custodians (HICs) are required to submit annual breach statistics to the Information and Privacy Commissioner of Ontario (IPC). They must include statistics on breaches where information was:

- Stolen
- Lost
- Used without authority
- Disclosed without authority
- Collected electronically without authority

HICs should also include breaches in their reports, even if they did not meet the criteria for mandatory reporting to the IPC. Visit the IPC website for more information.

## **IPC Submissions**

# Join CAPR's Appeal Resource Group

The Canadian Alliance of Physiotherapy Regulators (CAPR) is seeking physiotherapists with regulatory experience and knowledge to join their Appeal Resource Group.

CAPR is looking for individuals from the physiotherapy community in Canada (regulators, academics, professional associations, accreditation, physiotherapists in practice) who have a mix of backgrounds and expertise.

The deadline to apply is Friday, March 1.

Learn More and Apply

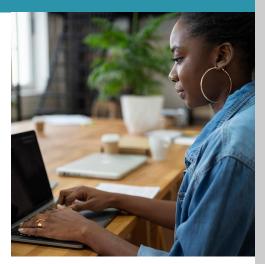
## Consultations: New Standards and Code of Ethical Conduct

As a reminder, we are seeking comments on four proposed draft Standards and a Code of Ethical Conduct.

The proposed Standards are:

- 1. Assessment, Diagnosis, Treatment
- 2. Communication
- 3. Duty of Care
- 4. Risk Management and Safety

We look forward to receiving your feedback by Saturday, March 30.



## Consultations

# Don't Forget Annual Renewal and PISA Deadline is March 31

#### Annual Renewal 2024

All PTs in Independent Practice must complete annual renewal and pay the registration fee of \$648 by 11:59 p.m. on **March 31** to avoid additional late fees.

If you have any questions, please contact the Renewal team at <u>renewal@collegept.org</u> or 1-800-583-5885 ext. 222.

Annual Renewal

#### **PISA 2024**

All PTs in both Provisional and Independent Practice must complete PISA by **March 31**. This year, PISA includes 13 multiple-choice questions about privacy and patient safety.

If you have any questions, please email pisa@collegept.org or call 1-800-583-5885 ext. 222.





The College would like to welcome our newly registered physiotherapists.

View the List



Comments or questions related to Perspectives? Get in touch at <u>communications@collegept.org</u> or 1-800-583-5885 ext. 291

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